



Governance and Digital Transformation Sustainability Policy University of Al-Ameed

Policy Information

Item	Details
Policy Title	Governance, Digital Transformation, and Institutional Sustainability Policy
Policy ID	AU-SUS-GOV-007
Policy Category	Institutional Sustainability Policy
Responsible Entity	University Presidency in coordination with administrative, quality assurance, ICT, planning, human resources, and relevant institutional units
Approval Authority	University Council / University Presidency
Effective Date	2025/8/26
Review Cycle	Annual Review

1. Purpose

University of Al-Ameed is committed to supporting responsible institutional governance, digital transformation, operational transparency, organisational development, and sustainability-oriented institutional practices.

This policy establishes a general framework for governance, institutional coordination, digital systems development, information management, operational accountability, and continuous institutional improvement. The university seeks to encourage modern administrative practices, strengthen institutional efficiency, support data-informed decision-making, and promote responsible governance practices aligned with institutional sustainability and long-term development objectives.

2. Scope

This policy applies to:

- all university administrative, academic, operational, and institutional units;
- institutional governance, planning, reporting, documentation, and operational activities;
- digital systems, ICT infrastructure, institutional databases, and information management practices;
- quality assurance, strategic planning, sustainability reporting, and institutional performance activities;
- relevant university personnel, operational departments, and governance structures involved in institutional management and digital operations.



3. Policy Objectives

The university seeks through this policy to:

- support responsible institutional governance and organisational development practices;
- encourage operational transparency, accountability, and institutional coordination;
- support integration of digital transformation and ICT systems within university operations where feasible;
- encourage data management, digital archiving, and institutional reporting practices;
- support development of operational efficiency and institutional decision-making processes;
- encourage continuous institutional improvement and sustainability-oriented governance practices;
- support capacity building and professional development related to governance, administration, and digital transformation;
- strengthen institutional readiness for quality assurance, sustainability reporting, and external assessment frameworks.

4. Policy Commitments

University of Al-Ameed supports integration of responsible governance, digital transformation, and institutional sustainability considerations into university operations, planning activities, and organisational development practices where feasible and appropriate.

The university seeks to:

4.1 Institutional Governance and Organisational Development

- support responsible governance structures and institutional coordination practices;
- encourage operational accountability, administrative efficiency, and institutional transparency;
- support institutional planning and organisational practices aligned with long-term university development objectives;
- encourage coordination between academic, administrative, operational, and sustainability-related units where appropriate.

4.2 Digital Transformation and ICT Integration

- support gradual integration of digital systems and ICT technologies within university operations and services;
- encourage use of digital platforms, electronic systems, institutional databases, and technology-supported operational practices where feasible;
- support development of institutional digital capabilities related to administration, education, reporting, documentation, and operational management;



- encourage operational practices that improve institutional efficiency through technology-enhanced solutions.

4.3 Data Management, Reporting, and Documentation

- support responsible institutional data management and reporting practices;
- encourage maintenance of institutional records, operational information, and digital documentation systems where feasible;
- support development of centralised documentation and digital archiving practices that strengthen operational continuity and institutional reporting;
- encourage data-informed institutional planning and operational review processes where appropriate.

4.4 Sustainability Governance and Institutional Coordination

- support institutional coordination related to sustainability-oriented initiatives, reporting activities, and operational improvement practices;
- encourage integration of sustainability considerations into planning, reporting, infrastructure, operations, and institutional development activities where feasible;
- support future development of institutional indicators, sustainability reporting mechanisms, and performance monitoring practices where appropriate.

4.5 Capacity Building and Institutional Development

- support professional development opportunities related to governance, digital transformation, quality assurance, sustainability, and operational management;
- encourage training activities, workshops, and institutional awareness initiatives related to digital systems, administrative development, and sustainability practices;
- support organisational learning and continuous institutional improvement practices.

4.6 Transparency, Communication, and Stakeholder Engagement

- encourage responsible institutional communication and coordination practices;
- support operational transparency and information-sharing practices where appropriate;
- encourage institutional engagement with relevant stakeholders, external partners, and community entities where feasible;
- support institutional practices that strengthen organisational trust, accountability, and collaborative development.

5. Implementation Framework

Implementation of this policy may be supported through coordination between relevant university units, including administration, quality assurance, ICT, planning, human resources, finance, sustainability-related units, and operational departments.



The university may:

- integrate governance and digital transformation considerations into institutional planning and operational activities;
- support development of institutional systems, procedures, and operational practices that improve organisational efficiency;
- encourage use of digital technologies and ICT systems that support institutional coordination and reporting activities;
- support gradual operational and organisational improvements based on institutional priorities and available resources;
- develop supporting procedures, digital systems, reporting mechanisms, or operational guidelines where needed.

6. Monitoring, Review, and Continuous Improvement

The university supports periodic review of governance, digital transformation, and institutional operational practices to encourage continuous improvement and organisational development.

Relevant units may contribute to:

- maintaining records related to institutional governance, reporting, operational systems, and digital activities;
- supporting future development of institutional performance indicators (KPIs) and operational assessment mechanisms;
- supporting collection of information related to institutional operations, digital transformation initiatives, sustainability reporting, administrative development, and organisational performance where feasible;
- supporting future digital monitoring and institutional evaluation practices where appropriate.

This policy shall be reviewed annually and may be updated in accordance with institutional priorities, technological developments, regulatory considerations, governance requirements, or sustainability-related objectives.

7. Records Management and Documentation

Relevant university units are encouraged to maintain records and supporting documentation related to:

- governance and administrative operations;
- digital systems and ICT-related activities;
- institutional reporting and documentation practices;
- sustainability coordination and operational monitoring activities;
- institutional development, quality assurance, and organisational improvement initiatives.



Where feasible, the university may support digital archiving and centralised documentation practices to strengthen institutional reporting, operational continuity, and organisational sustainability capabilities.

8. Related References and Guiding Frameworks

This policy may be guided by relevant national regulations and internationally recognised good practices related to institutional governance, digital transformation, operational management, quality assurance, and sustainability, including where applicable:

- Iraqi Ministry of Higher Education and Scientific Research regulations and directives;
- applicable national considerations related to governance and digital operations;
- principles related to institutional quality assurance and administrative development;
- ISO 9001 Quality Management System principles;
- ISO 27001 Information Security Management principles where applicable;
- general sustainability, governance, and digital transformation frameworks.

9. Revision History

Version	Date	Description of Revision	Approved By
1.0	2025/8/26	Initial Policy Release	Presidency
2.0	2026/5/20	Comprehensive revision and expansion of the policy framework to strengthen institutional sustainability governance, operational implementation, digital transformation integration, reporting mechanisms, and alignment with current institutional development priorities and international sustainability practices.	Presidency